

Oak House Frequently Asked Questions

Q: Should I expect to have my entire pass and or appointment request approved?

A: All passes are earned privileges and not a right. Approvals are dependent on certain criteria that must be met. Some of these are, but not limited to, a clean and sober environment, clean and sober adult supervision as well as some form of direct communication, so you can be contacted day or night. Frivolous appointment request, such as haircuts or shopping are not legitimate reasons to be excused from group(s) and will most likely be denied.

Q: Can I go wherever and do whatever with whomever, whenever I want on my pass?

A: No, no, no and no. Your pass privileges are a matter of record. This means dates, times, travel arrangement, etc. are all required pieces of information for road trips. Overnight stays anywhere are required to be written on your pass form or called in to Oak 2 manager on duty for approval.

Q: What is the deal with cell phones and beepers? Can I have one?

A: Oak House rules states that cell phones and beepers are not allowed. This reason for this is simple, they are disruptive in groups. Exceptions are subject to Oak House consideration. An example for consideration might be a resident who is working in an environment where communication would otherwise be difficult. However, the use of cell phones in the house or at outside meetings are not allowed. These individuals are to use the house phones like everyone else unless they are at work, period. Misused cell phones and beepers will be confiscated.

Q: What happens if my sponsor “flakes” or no shows our scheduled meeting? Could I lose my pass even if it was not my fault?

A: Oak House requires that you meet with your sponsor for one and half hours per week to qualify for a weekend pass. Exceptions are extremely rare if at all. Protect your pass privileges by taking some simple steps. Meet with your sponsor early in the week. This allows you time to make other arrangements should he become ill, leave town, quit or get fired. Sponsors are human beings too and sometime things just happen.

Q: Can I have two Sponsors, if I so choose?

A: Yes. Oak House requires that you get a Sponsor (1) within your first two weeks in the program. Retaining a second or “back-up” Sponsor is a smart move that will most likely come in very handy at some point, during your stay at Oak House. It is not mandatory, but rather an option for you to decide. At some point, your being approved for a pass may depend on the availability of a “temporary” sponsor. It pays to plan ahead.

Q: When are my treatment fee’s due? How might I be affected by late payments?

A: Your treatment fees are due each month on the date of your intake at Oak House. If you are experiencing difficulties for any reason in meeting your deadline, Oak House requires that you notify us, in advance and in writing, informing us as to the situation. Failure to do so could incur penalty cost at a fixed rate of 1% of your monthly treatment fees each day your fees remain unpaid. Your passes will be up for further review until at which time your penalty cost have been paid. Communication is a tool, pick it up and use it!